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Date: 17/12/2019 15:15:57

Evaluation of the support to promoting social inclusion, combatting poverty and any discrimination by the European Social Fund.

Fields marked with * are mandatory.

Introduction

The European Social Fund (ESF) is the European Union's main instrument available in EU countries for promoting social inclusion, combating poverty and any discrimination, also referred as thematic Objective nine (TO9). TO9 is organised in the following six so-called investment priorities:

- 1. Active inclusion, including with a view to promoting equal opportunities and active participation, and improving employability;
- 2. Socio-economic integration of marginalized communities such as the Roma;
- 3. Combating all forms of discrimination and promoting equal opportunities;
- 4. Enhancing access to affordable, sustainable and high-quality services, including health care and social services of general interest;
- 5. Promoting social entrepreneurship and vocational integration in social enterprises and the social and solidarity economy in order to facilitate access to employment;
- 6. Community-led local development strategies.

This public consultation is an integral part of the evaluation of ESF support to promote social inclusion, combat poverty and any discrimination (Thematic Objective 9). It seeks feedback from all stakeholders of the ESF in the EU countries, as well as from the wider public.

The evaluation and the present consultation deal with the ESF support provided under all above listed investment priorities. For more information on this evaluation, follow the link below:

https://ec.europa.eu/info/law/better-regulation/initiatives/ares-2018-6547571_en

The ESF's mission also covers promoting sustainable and quality employment and supporting labour mobility, investing in education, training and vocational skills and life-long learning and enhancing institutional capacity of public authorities and stakeholders. For more information on the ESF, please follow the link below:

https://ec.europa.eu/esf/home.jsp?langld=en

Why this consultation?

The purpose of the evaluation is twofold. On the one hand, it aims at taking stock of the results of ESF operations for the period 2014-2018, thus contributing to the final stages of the current European Social Fund programmes dedicated to promoting social inclusion, combating poverty and any discrimination. On

the other hand, the results of the evaluation should feed into the next programming period, starting in 2021, by providing lessons on how and when the support proved to be more effective.

The results of this public consultation will be analysed and summarised in a synopsis report which will be published on the website of DG Employment, Social Affairs and Inclusion. The results will also be presented in the Staff Working Document of the evaluation of ESF support to promote social inclusion, combat poverty and any discrimination.

Who is invited to contribute to this consultation?

All citizens and organisations are invited to contribute to this consultation.

Contributions are particularly sought from:

- Citizens whether or not they are receiving or have received support from the European Social Fund to promote social inclusion, combat poverty or any discrimination;
- Organisations involved in the delivery of European Social Fund such as managing authorities, intermediate bodies, project implementers, members of Monitoring Committees, etc...
- Any organization or citizen having a particular expertise in the area of social inclusion, poverty or discrimination.

About you

- *Language of my contribution
 - Bulgarian
 - Croatian
 - Czech
 - Danish
 - Dutch
 - English
 - Estonian
 - Finnish
 - French
 - Gaelic
 - German
 - Greek
 - Hungarian
 - Italian
 - Latvian
 - Lithuanian
 - Maltese
 - Polish
 - Portuguese
 - Romanian
 - Slovak
 - Slovenian
 - Spanish
 - Swedish
- *I am giving my contribution as

Academic/research institutionBusiness association
Company/business organisation
 Consumer organisation
© EU citizen
Environmental organisationNon-EU citizen
Non-governmental organisation (NGO)
Public authority
Trade union
Other
A: My age
24 years old or less
25 to 54 years old
55 to 64 years old
65 years old or more
*B: My gender
Male
FemaleOther
I do not want to answer
* Publication privacy settings The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made
public or to remain anonymous.
Anonymous
Only your type of respondent, country of origin and contribution will be published. All other personal details (name, organisation name and size,
transparency register number) will not be published.
Public
Your personal details (name, organisation name and size, transparency register number, country of origin) will be published with your contribution.
register number, country or origin) will be published with your contribution.
I agree with the personal data protection provisions
*First name
Claire
*Surname
Champeix
*Email (this won't be published)

cc@eurocarers.org			

Organisation name

255 character(s) maximum

Eurocarers - EUROCARERS is the European network representing informal carers and their organisations, irrespective of their age or the particular health and care need of the person they are caring for.

*Organisation size

- Micro (1 to 9 employees)
- Small (10 to 49 employees)
- Medium (50 to 249 employees)
- Large (250 or more)

Transparency register number

255 character(s) maximum

Check if your organisation is on the <u>transparency register</u>. It's a voluntary database for organisations seeking to influence EU decision-making.

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Country of origin

Pl	ease add your country of origin, c	or tha	t of your organisation.				
	Afghanistan		Djibouti		Libya		Saint Martin
	Åland Islands	0	Dominica	0	Liechtenstein	0	Saint Pierre and Miquelon
	Albania	0	Dominican Republic	0	Lithuania	0	Saint Vincent and the Grenadines
	Algeria		Ecuador		Luxembourg		Samoa
	American		Egypt		Macau		San Marino
	Samoa						
	Andorra	0	El Salvador	0	Madagascar		São Tomé and Príncipe
	Angola	0	Equatorial Guinea	0	Malawi	0	Saudi Arabia
	Anguilla		Eritrea		Malaysia		Senegal
	Antarctica		Estonia		Maldives		Serbia
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	Armenia		Falkland Islands		Marshall Islands		Singapore
	Aruba		Faroe Islands		Martinique		Sint Maarten
	Australia		Fiji		Mauritania		Slovakia
	Austria		Finland		Mauritius		Slovenia

Azerbaijan	France	Mayotte	Solomon Islands
Bahamas	French Guiana	Mexico	Somalia
Bahrain	French	Micronesia	South Africa
	Polynesia		
 Bangladesh 	French Southern and Antarctic Lands	Moldova	 South Georgia and the South Sandwich Islands
Barbados	Gabon	Monaco	South Korea
Belarus	Georgia	Mongolia	South Sudan
Belgium	Germany	Montenegro	Spain
Belize	Ghana	Montserrat	Sri Lanka
Benin	Gibraltar	Morocco	Sudan
Bermuda	Greece	Mozambique	Suriname
Bhutan	Greenland	Myanmar	Svalbard and
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Bolivia	Grenada	Namibia	Sweden
Bonaire Saint Eustatius and Saba	Guadeloupe	Nauru	Switzerland
Bosnia and Herzegovina	Guam	Nepal	Syria
Botswana	Guatemala	Netherlands	Taiwan
Bouvet Island	Guernsey	New Caledonia	Tajikistan
Brazil	Guinea	New Zealand	Tanzania
British IndianOcean Territory	Guinea-Bissau	Nicaragua	Thailand
British Virgin Islands	Guyana	Niger	The Gambia
Brunei	Haiti	Nigeria	Timor-Leste
Bulgaria	Heard Island and McDonald Islands	Niue	Togo
Burkina Faso	Honduras	Norfolk Island	Tokelau
Burundi	Hong Kong	Northern	Tonga
		Mariana Islands	
Cambodia	Hungary	North Korea	Trinidad and Tobago
Cameroon	Iceland	NorthMacedonia	Tunisia
Canada	India	Norway	Turkey
Cape Verde	Indonesia	Oman Oman	Turkmenistan
Cayman Islands	Iran	Pakistan	Turks and
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Central African Republic	Iraq	Palau	Tuvalu
© Chad	Ireland	Palestine	Uganda

0	Chile	Isle of Man		Panama		Ukraine
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	Cook Islands	Kenya		Puerto Rico		Vanuatu
	Costa Rica	Kiribati		Qatar		Vatican City
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* F: W	/hat is vour organi	sation's field of work	or	expertise?		
	Management of E		•			
	•	wareness raising ca	mp	aigns		
	Advocacy groups		•	3		
	Training or educa					
V	Health care					
	Social entreprises	3				
	Community streng	gthening projects				
√	Labour market ind	clusion				
	Social inclusion					
	Other					
<u>.</u> (2. \A	hat is your role in	the delivery of the F		nnoan Social Euro	40	
	rnat is your role in Post 1 choice(s)	the delivery of the E	_ui(ppean Social Fund	J!	
	, ,	ity or Intermediate B	odv	,		
	EU Funds Coordi	•	July			
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	Certifying or Audit Authority
	Member of an ESF Monitoring Committee
	Beneficiary - organisation or entity receiving ESF funding for the
	implementation of a project
1	Civil society organisation or advocacy group
	Non-beneficiary entity receiving support from ESF actions
	No role

- * H: How familiar are you with the European Social Fund?
 - I had never heard of it before this survey
 - I have only a general idea of its scope and goal, and I do not know of any specific activity funded
 - I have an idea of the goal and scope and I know at least one activity funded by the European Social Fund
 - I am familiar with the European Social Fund
 - I do not wish to answer
- *II-1: Your organisation knows about the ESF but does not play an active role in its delivery. What is the main reason for this?
 - We are an institution or organisation that does not implement such projects
 - We applied but did not receive any funding
 - We do not have the capacity to implement ESF projects
 - The call for projects were not relevant to our institution or organisation
 - We did so in the past but feel it is too cumbersome or risky
 - Other
- * II-2: What kind of support should be provided with ESF support to promote social inclusion, combat poverty and any discrimination?
 - Actions aiming at placing a person in a job (including self-employment)
 - Actions aiming at helping a person perform better in an existing job
 - Actions aiming at supporting and enabling participation in society (e.g. debt counselling, language training, soft skills, ...)
 - Actions aiming at improving service delivery
 - Information and awareness raising campaigns (e.g. health issues, discrimination...)
 - Other

II-2-1: Could you please specify which other types of actions you would recommend?

1000 character(s) maximum

All the actions listed above are relevant. Though, support provided to date doesn't address the specific needs of informal carers sufficiently. In order to access and remain in employment, informal carers need:

- support around the conciliation between employment and care,
- recognition and validation of the skills acquired through caring experience,
- counselling and training on how to preserve one's own health and well-being while caring and working. In particular, young carers should benefit from specific attention and support.

Beyond employment, there is also a need to support informal carers' participation in society, through information, training, counselling, respite care... Notably, more should be done to promote ICT literacy among carers, allowing them to access relevant online information and support likely to help them break the isolation they often suffer from, manage their caring duties, as well as their situation as a carer.

• II-3: Do ¹	you think these	actions are	being	provided?
	,		3	

- Yes
- No
- I do not know / I do not wish to answer

* -4:	Which	target	aroups	should	be	prioritized?

- Unemployed for 12 months or more
 - Unemployed for less than 12 months
 - Unemployed and not looking for a job
 - People with low skills or low qualifications
 - Part-time employed
 - Self-employed
 - Recipients of minimum income schemes
 - Roma or other minorities
 - People with a migrant or foreign background
 - People with a disability
 - People having a chronic health problem
 - People requiring long-term care
 - Single parents
 - Other group(s)

II-4-1: Could you please specify which other target group(s) you have in mind?

1000 character(s) maximum

Eurocarers defines a carer as a person who provides – usually – unpaid care to someone with a chronic illness, disability or other long-lasting health or care need, outside a professional or formal framework. Europe's overall increase in life expectancy and ageing demographic, combined with shortages of health professionals, is generating a growing demand for care, putting a serious sustainability challenge to our health and long-term care systems. More and more pressure is being put on informal carers (mostly women) who already provide 80 % of long-term care for dependent people, fueling gender inequality in terms of employment, pay, and pension.

Though, while caring for a loved one can be a source of great personal satisfaction, it does create its own set of challenges, including physical and mental health problems, a feeling of isolation, difficulty in balancing paid work with care responsibilities, perhaps even financial worries as social provisions are cut back.

*II-5: Do you think these target groups are being reached?

- Yes
- No
- I do not know / I do not wish to answer

II-6: In your opinion how effective are the following actions in promoting social inclusion and in combating poverty and discrimination?

	Very useful	Mostly useful	Mostly useless	Not useful at all	I do not know / I do not wish to answer
* Information, guidance, tutoring in the search for a job	•	0	0	0	0
* Incentives for employers	•	0	0	0	0
* On the job guidance and tutoring	•	0	0	0	0
* Skills assessment and recognition	•	0	0	0	0
* Internships, traineeships to learn a trade	•	0	0	0	0
* Second chance education	•	0	0	0	0
* Training and education (including vocational training)	•	0	0	0	•
* Basic skills training (e.g. social skills, IT, language)	•	0	0	0	•
* Support to overcome barriers to job search actions (e.g. transport or childcare)	•	0	0	0	0
* Counselling (e.g. debt or health)	•	0	0	0	0
* Help with care obligations (e.g. childcare, long-term care)	•	0	0	0	0
* Support to peopel with disabilities (e.g. promotion of community-based care)	•	0	0	0	0
* Assistance in a situation of crisis (e.g. shelters)	•	0	0	0	0
* Help in setting up a business	•	0	0	0	0
* Awareness raising and information campaigns	•	0	0	0	0
* Studies and evaluations of existing institutions	•	0	0	0	0
* Structural support for strengthening institutional capacity	•	0	0	0	0

II-7: If we define cost-effectiveness as the fact that the resources invested were proportionate to the results achieved, to what extent do you agree or disagree that the following activities implemented with the European Social Fund are cost-effective?

	l strongly agree	l agree	I disagree	l strongly disagree	I do not know / I do not wish to answer	Not applicable
* Information, guidance, tutoring in the search for a job	0	0	0	0	•	0
* Incentives for employers	0	0	0	0	•	0
* On the job guidance and tutoring	0	0	0	0	•	0
* Skills assessment and recognition	0	0	0	0	•	0
* Internships, traineeships to learn a trade	0	0	0	0	•	0
* Second chance education	0	0	0	0	•	0
* Training and education (including vocational training)	0	0	0	0	•	0
* Basic skills training (e.g. social skills, IT, language)	0	0	0	0	•	0
* Support to overcome barriers to job search actions (f.i. transport, childcare)	0	0	0	0	•	0
* Counselling (e.g. debt, health).	0	0	0	0	•	0
* Help with care obligations (e. g. childcare, long-term care)	©	0	©	©	•	0
* Support to people with disabilities (e.g. promotion of community-based care)	0	0	0	•	•	0
* Assistance in a situation of crisis (e.g. shelters)	0	0	0	0	•	0
* Help in setting up a business	0	0	0	0	•	0
* Awareness raising and information campaigns	0	0	0	0	•	0
information campaigns						

Studies and evaluations of existing institutions	0	0	0	0	•	0	
Structural support for strengthening institutional capacity	0	0	0	0	•	0	

II-8: Please explain briefly your answers to the question above

1000 character(s) maximum

Unfortunately, given the limited experience of our members regarding the implementation of projects supported by the ESF, it is difficult to comment on the cost-effectiveness of the measures listed above. However, considering the economic value of informal care, supporting informal carers in their role, preventing the occurrence of damages on their health and well-being, helping them access and remain in employment, is likely to yield benefits for the whole society.

Therefore it is key that informal carers' contribution is better recognized, valued and taken into consideration when evaluating the cost-effectiveness of measures aimed at this particular group.

Besides, knowing that informal carers can face aggravated social exclusion, cost-effectiveness should be evaluated over a sufficient length of time, taking into consideration the improvement of a carer's health, well-being, and participation in society as a first step in a pathway towards employment.

II-9: Is there anything you wish to add regarding the efficiency of the measures implemented by the European Social Fund to promote social inclusion, to combat poverty and to combat any discrimination?

1000 character(s) maximum

The Work Life Balance directive adopted on June 2019 shed light on the need to facilitate the conciliation of work and care duties for informal carers who are in employment. The European Social Fund can provide extra leverage which, combined with legislative measures, might be very efficient as part of the various tools to be implemented in order to achieve change on the workplace.

Indeed, beyond change in legislation, this Directive invites member states to mobilise all stakeholders about the potential gains for all of fostering the reconciliation of work and private life, and build the implementation on a dialogue with all stakeholders. Measures aimed at promoting work-life balance in the workplace, such as voluntary certification systems, vocational training, awareness raising and information campaigns are encouraged.

II-10: Is there any good practice, example or experience regarding the efficiency of operations to promote social inclusion, or combat poverty or combat discrimination that you would like to share with the Commission?

1000 character(s) maximum

In Sweden, the project Motivation Leads to Success is being implemented by a partnership lead by Regional Association of Kalmar County. This project is good example of an ESF project integrating the issue of caring. Within the overall project aimed at preventing school drop-out among teenagers (through improved collaborations between professionals, enhanced knowledge and new tools for motivating students), a horizontal sub-project is targeting Young Carers (15-18 years), supporting them completing secondary education, leading to inclusion in society and better health. This sub-project is led by Eurocarers' member, the Swedish Family Care Competence Center, and builds on the Erasmus+ project EDY-CARE, being

completed by a partnership including various carers' organisations.

Previously, the ESF programme EQUAL provided a crucial support to the initiative 'Employers for Carers' in the UK, supporting carer-friendly enterprises, which is now self- sustainable.

II-11: In your opinion, to what extent are European Social Fund actions promoting social inclusion combating poverty or combating discrimination coherent with other schemes?

	They complement or reinforce each other	They do the same	They are contradictory	They hinder each other	I do not know/I do not wish to answer
* FEAD	0	0	0	0	•
* ERDF/CF	•	0	0	0	0
* Erasmus+	•	0	0	0	0
* European Solidarity Corps	0	0	0	0	•
* National, regional or local programmes	•	0	0	0	0

II-12: Please explain briefly your answers to the question above

500 character(s) maximum

ESF is instrumental in scaling up innovations developed through Erasmus+, notably those aimed at better equipping professionals and entreprises to support carers, and those empowering and training carers. We also see convergence with ERDF actions aimed at facilitating informal carers' inclusion in the labour market (for example ERDF's support to 'La Compagnie des Aidants' for developing an online training for carers), as well as with the many initiatives taken at local and regional levels.

II-13: Do you know of any other EU or national/regional scheme which is or should be coherent with EU support to promote social inclusion, or combat poverty or combat discrimination? If so, could you explain which one and how?

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	-						

- *II-14 What is the benefit of having ESF interventions?
 - More can be done than with national or local resources only
 - New issues can be covered
 - New ways of delivering services can be tested
 - None. It do not think it really makes a difference
 - Others
 - I do not wish to answer / I do not know

II-14-1: If other, could you please specify?

1000 character(s) maximum

The participation principle, if adequately implemented, contributes to ensure that the projects supported by the ESF respond to the needs in the field as identified by stakeholders.

Besides, ESF intervention is helpful for small and innovative organisations to build up their legitimacy and raise further funding from public and private stakeholders.

Additionally, ESF intervention might give the possibility for NGOs to participate in very useful exchanges of experience and expertise at the EU level. Notably, in the last years, the ESF Transnational Platform gave us the possibility to discuss the specific needs of informal carers with Management Authorities and we hope that such exchange will be continued in the future.

Would you like to add any comments concerning ESF support to promote social inclusion, combat poverty and any discrimination?

1000 character(s) maximum

Last 10 December 2019, the EPSCO Council stressed that people "with caring responsibilities" are "in a vulnerable position on the labour market", and highlighted "the economic value of providing better employment opportunities to them".

For this commitment to become reality, the ESF should deliberately support national policies aimed at supporting carers' inclusion in the labour market, and more generally in the society.

This requires supporting different types of projects: on the one hand projects specifically targeted at informal carers, on the other hand projects mainstreaming a specific attention for carers while addressing a wider public.

In all cases, the participation of carers, and organisations working with and for them, is key to ensure the relevance and the efficiency of the initiatives implemented.

If you wish you may upload a file here:

(please make sure that no unintended personal information about yourself or others is included in the document, notably if you have opted for anonymity in your replies)

The maximum file size is 1 MB

Only files of the type pdf,txt,doc,docx,odt,rtf are allowed

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Thank you for your contribution

Contact

EMPL-G4-UNIT@ec.europa.eu